

Welcome to Pediatric Ophthalmology and Strabismus, Inc.

Please complete the patient information on the enclosed sheet and bring your current insurance card (s) to your appointment.

\*There is a \$25.00 fee for appointments canceled less than 24 hours before the appointment time.

### **Insurance**

To help make your appointment with us go as smooth as possible, please note the following:

**The majority of all new patients will have a full medical evaluation of the eye for the initial visit.**

Some common insurance companies that require referrals:

Aetna                      Gateway                      Unison                      TriCare Prime

Please have a valid referral with a medical diagnosis (reason for the referral) faxed to our office before your appointment. Our fax number is (724) 772-7021. You will get a call from our office one business day before your appointment. If we have not received a referral you may re-schedule your appointment or self-pay with a credit card, debit card, check or cash at the time of your visit. If you have any questions regarding referrals, please call 724-772-3388.

Attention insurance patients: for your claim to be processed at the lowest co-payment amount, we must have the name of the patient's primary care physician not the medical group's name.

### **Deductibles & Co-Pays**

**Many forms of insurance coverage require a "co-pay" and "deductible" to be collected from the patient. Our office policy is to collect your deductible and co-payment at the time of your visit to our office.**

### **Refraction:**

It is medically necessary to perform a refraction at your visit, particularly in the pediatric population. It is used to determine the amount of nearsightedness or farsightedness. The charge for refraction is \$40.00 and is frequently a non-covered service. The refraction will be charged to the patient when insurance coverage is not provided or your insurance company states refraction is a non-covered service.

### **Contact Lenses:**

If you wear contact lenses, please bring your solution, lens case, and any contact lens boxes and/or prescriptions. To have a contact lens prescription written for the year we must know what lenses you are currently wearing and you will be charged a fee of \$40.00 that is usually not covered by insurance. If you would like to be fitted for contact lenses, please schedule a special appointment time with our optical staff (maybe before your scheduled doctor's appointment) so that we can anticipate seeing you. A lens fitting fee may be applicable. We would like to serve you best with an appointment in our eyewear department.